



Dear Rogelli Sportswear customer,

We would like to bring our 'return policy' to your attention. Below are the most important points in relation to the return of goods:

#### **//REGISTER**

- Download the return form from our B2B webshop. The downloads can be found under 'Customer Information'.
- Fill in the form and mail the completed form including photos of the claim/defect to **returns@rogelli.com**.
- After we have received the form and the photos, we will review the claims. It is possible that claims above 6 pieces, will be picked up.

#### **//CREDIT NOTE**

- After we received the form by mail, we will check the request and credit it at the end of the month.
- Any goods not accepted will be returned to the customer.

#### **//WHAT CAN BE RETURNED**

- Incorrectly delivered goods
- Damaged goods

#### **//WHAT CAN'T BE RETURNED**

- Printed goods
- Undeclared goods
- Goods which are not longer in the collection, except for items with a special agreement
- Fitting/product samples